

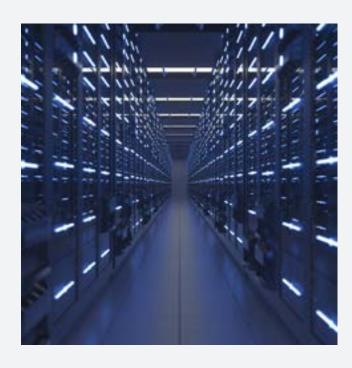
# Network Operations Center Services

Reliable. Secure. Scalable.

## Why Choose FiberCloudNW?

- 99.999% network uptime ensures uninterrupted connectivity.
- Ultra-low latency: 2 ms or less to Seattle Westin Building Exchange.
- Virtually no jitter for consistent performance.
- Diverse routing with submarine and terrestrial fiber paths.
- Full redundancy across border, core, and distribution network segments.
- 24/7 Network Operations Center (NOC) monitoring and support.
- Proactive network optimization by in-house engineers.
- Symmetrical speeds up to 10 GiGs or more.
- 100% buried fiber lines for maximum reliability.

## Data Center Colocation - Proven, Reliable Infrastructure



You need a scalable hosting environment to reduce your capital expenditure.

#### **Key Features:**

- 1U to full cabinet availability
- · Redundant power and cooling
- · Remote hands support
- 24/7 physical security
- · Direct fiber to downtown Seattle and SIX
- · Low latency connectivity to Everett and Canada
- · Access to local tower sites

SLA Targets - 99.99% power and network availability Affordable, Flexible Cabinet Space starting at \$1,000 USD/Month

# **Superior NOC Services for Commercial Partners**

# Design & Security Consultation

Expert guidance on network architecture, scalability, security, and performance optimization.

- Network topology planning
- · Capacity and growth analysis
- Redundancy and failover design
- Technology selection support
- Firewall and access control review
- · Vulnerability assessments
- Security policy development
- · Incident response planning

# 24/7 Monitoring

Continuous network monitoring to detect and notify issues in real-time, ensuring maximum uptime and performance.

- Tiered support escalation
- Incident tracking and reporting
- Real-time network health checks
- Automated alerts and escalation
- Performance and availability dashboards
- · Device and link monitoring

#### **Incident Response**

Timely identification, diagnosis, and resolution of network incidents to restore normal operations quickly.

- Faster outage recovery
- Improved customer satisfaction
- · Improved overall reputation
- · Tiered support escalation
- Root cause analysis
- Incident tracking and reporting
- · Remote troubleshooting



